

CONFIDENTIALITY POLICY

Following the entry into force of the May 25th, 2018 General Regulation on Data Protection 2016/679, we have reinforced our privacy policy.

1. Our commitments regarding the protection of your personal data

To put your mind at ease while navigating our website, we, at TRIGANO VDL, as the Controller, hereby inform you that we collect, process and use your personal data to bring you new services every day while respecting your rights.

We protect your private life by ensuring the protection, the confidentiality, the non-alteration, the availability and the security of the personal data you entrust us with through all our communication channels.

We take all necessary measures in order to:

- Provide you with clear and transparent information regarding the way your personal data is collected and processed;
- Set up all technical and organizational measures necessary to protect your personal data against disclosure, loss, alteration or access by a non-authorized third party;
- Store your personal data only for the time necessary for the processing or for the concerned service;
- Offer you the possibility to access and modify your personal data that we process at any time.

In order to reach these goals, we implement all appropriate technical and organizational measures to ensure that the processing conforms to applicable laws governing personal data protection.

1. **When do we collect your personal data and which data do we collect?**

Your personal data may be collected when:

- you create an account on our website ;
- you visit our website which may use cookies;
- you interact with our customer services;
- you subscribe to our newsletter.

Given the above, *TRIGANO VDL*, the Controller, is lead to carry out data processing pursuant to applicable regulation for the purposes of communicating with you. After you have subscribed to our website and provided you don't oppose this, you, our website user, may thus receive newsletters and informational content.

Information whose collection is strictly necessary to provide you with a service is marked with an asterisk and usually concerns your first name, last name and email address.

Regarding cookies which are collected while you are connected to TRIGANO VDL's website, we encourage you to consult our Cookies policy.

We may also be lead to collect data when you apply online via our recruitment module. Regarding recruitment, we invite you to consult our policy on personal data protection for job applicants by clicking on the [following link](#).

2. Who are the recipients of your personal data?

We ensure that only those people who have been habilitated within TRIGANO VDL may access your personal data.

We may communicate your data to third parties when they act as processors and are bound by contract to provide services including hosting, storing, communication, data processing, data base management or computer maintenance. In certain cases, we may share your personal data with other companies within the TRIGANO group at the European level. These companies and these controllers shall be held to the same safety and confidentiality obligations as TRIGANO VDL.

3. Where is your personal data stored?

Data is stored in keeping with French law and European regulation.

Should our Processor operate outside of the European Union, we protect the confidentiality of your personal data and your rights by using data protection clauses recommended by the European Commission.

Data conservation durations conform to the CNIL's recommendations and/or legal obligations:

Duration of personal data storage by TRIGANO VDL

Account data: 3 years from your last contact with TRIGANO VDL

Identification documents communicated for the purposes of exercising the rights to interrogate, access, rectify and oppose: 3 years from the reception by TRIGANO VDL.

At the end of these periods, we may archive data, in particular to conform to legal action prescription times.

4. Cookies management

When consulting our website, and with your consent, we may be occasioned to place a cookie on your computer via your browser software. While they are valid or registered, cookies allow us to identify your computer upon your next visits. TRIGANO VDL's partners and service providers or third party companies may also occasion to place cookies on your computer. Certain cookies are necessary for the navigation on our website and their deletion may cause problems. Only the cookie's issuer may read or modify the information included in this cookie.

You will find information regarding cookies that may be placed on your computer while visiting the Chausson website below as well as means to erase/refuse the inscription of these cookies on your computer.

Name	Cookie's purpose	Approval status	
Name	Cookie's purpose	Approval status	
AID	.googleadservices.com	Ads Google	Automatic
DSID	.doubleclick.net	Ads Google	Automatic
IDE	.doubleclick.net	Ads Google	Automatic
PHPSESSID	www.chausson-camping-cars.fr	Web Browsing-Session	Automatic
_ga	.chausson-camping-cars.fr	Statistics	Automatic
_gat	.chausson-camping-cars.fr	Increase speed requests with Google	Automatic
_gid	.chausson-camping-cars.fr	Statistics	Automatic
c_user	.facebook.com	Social media	Automatic
datr	.facebook.com	Social media	Automatic
fr	.facebook.com	Social media	Automatic
locale	.facebook.com	Social media	Automatic
pl	.facebook.com	Social media	Automatic
sb	.facebook.com	Social media	Automatic
spin	.facebook.com	Social media	Automatic
wd	.facebook.com	Social media	Automatic
wp-settings-14	www.chausson-camping-cars.fr	Web Browsing-Session	Automatic
wp-settings-time-14	www.chausson-camping-cars.fr	Web Browsing-Session	Automatic

Thanks to your browser's parameters, you may simply and freely choose to accept or refuse the recording of cookies on your computer at any time. You may configure your web browser according to your wishes so that cookies may be accepted and saved on your computer or in order for them to be rejected.

You may set your browser software so that:

- Cookies be submitted on that occasion for your approval or refusal before they may be saved;
- It always refuses the saving of cookies on your computer

Caution: any new setting adopted on your browser software regarding the approval or refusal of cookies is susceptible to affect your internet surfing and your access conditions to certain services that require the use of cookies.

Should you choose to refuse the saving of cookies on your computer or to delete all those which are present, we will not be liable for the consequences linked to a hindered access to our services resulting from the impossibility for us to save or consult the cookies necessary for their proper functioning which you may have refused or deleted.

How to set up your choice, depending on your browser

Every software configuration is different. It is usually described in your browser software's help menu. We therefore invite you to acquaint yourself with its contents. You shall then be able to know how to select the options you wish regarding cookies.

On Internet Explorer: "Tools"; "Internet options"; "Privacy"

For Safari: "Safari"; "Preferences"; "Privacy"

For Chrome: "Settings"; "Advanced"; "Privacy and security"; "Content settings" "Cookies"

For Firefox: “Tools”; “Options”; “Privacy & Security”.

5. Our commitments regarding Privacy and Security

Respecting your right to protection, security and confidentiality of your data is our priority.

TRIGANO VDL elaborates organizational and technical security measures which are adapted to the degree of the sensitivity of the data to protect it against any malevolent intrusion, losses, alterations or disclosure to non-authorized third parties.

During the elaboration, the conception, the selection and the use of our services which rest on personal data processing, TRIGANO VDL takes rights to personal data protection into account from the time of their conception.

Since all personal data is confidential, its access is restricted to TRIGANO VDL’s collaborators or controllers acting for TRIGANO VDL who require this data to perform their missions. Any person having access to your data is bound by a duty of confidentiality.

6. What are your rights?

For the purposes of granting you control over our use of your personal data, you benefit from the following rights:

- Right to oppose the processing of your personal data ;
- Right to access the personal data we process;
- Right to rectification;
- Right to erasure;
- Right to data portability;
- Right to processing restriction;
- Right to specify directives regarding the conservation, the deletion and the communication of your personal data after your death.

You may exercise your rights:

- Per email, with an identification document (this data will allow us to verify that the author of the request is indeed the person concerned by the processing) :
cfauron@trigano.fr
- Per mail with an identification document (this data will allow us to verify that the author of the request is indeed the person concerned by the processing) addressed to: TRIGANO VDL – DPO – 1, avenue de Rochebonne CS 69003 07302 TOURNON SUR RHÔNE CEDEX FRANCE

Should you require further information concerning the content of these rights, please contact us at the above-mentioned addresses.

We shall provide you with our answers in a timely fashion and, in any case, within one month of receiving your request.

In order for your request to be managed more efficiently, remember to:

- Indicate which processing(s) is/are concerned by your request;

- Indicate which right(s) you wish to implement;
- Communicate a copy of your identification document(s) (this information will allow us to verify that the author of the request is indeed the person concerned by the processing)

Click [here](#) to instantly unsubscribe from all marketing communications by TRIGANO VDL.

Should you experience difficulties with the management of your personal data, we invite you to contact us before filing a claim with the CNIL.